## HPTE Tolling Operations Support Staff Needs

#### **Outline**

- HPTE's Goals
- HPTE's Success Story...
- Top 3 Express Lanes Operations Challenges
- HPTE Tolling Operations Support Staff Timetables
- HPTE Tolling Operations Org Chart



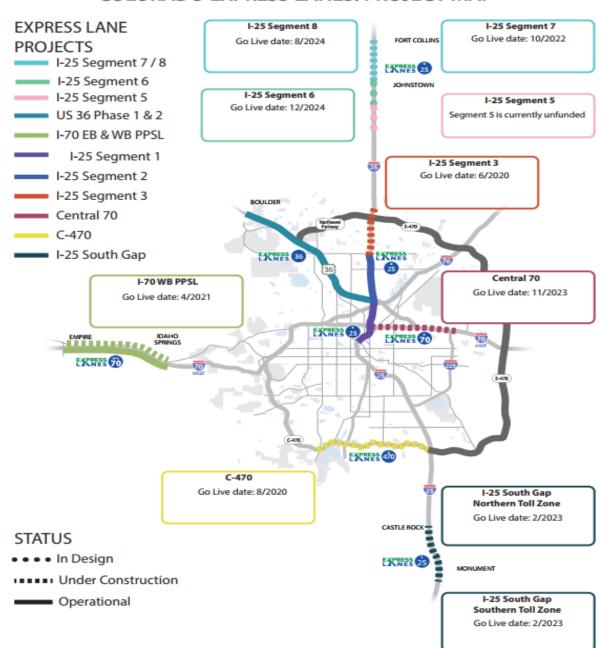
#### **HPTE GOALS**



Become the "standard" of Express Lanes Agencies

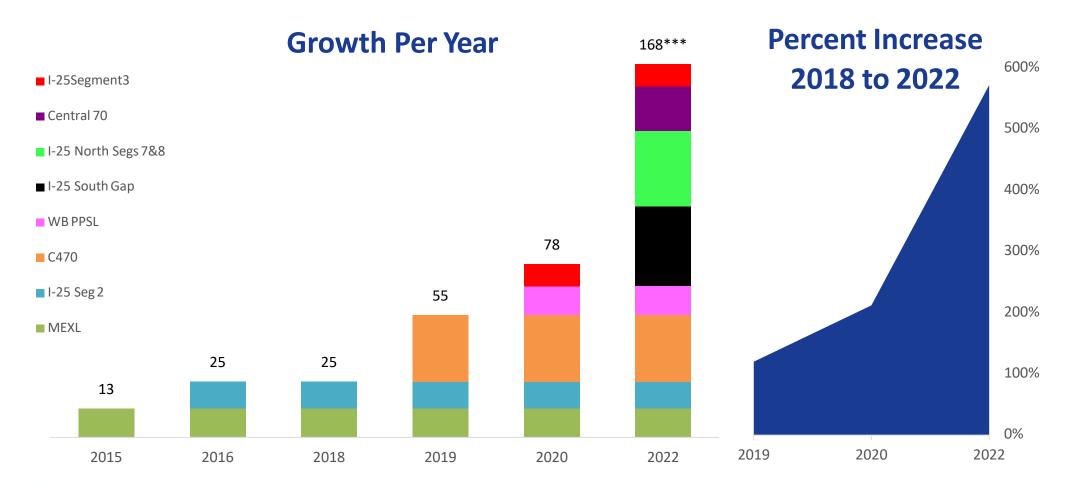
## HPTE's Success Story...

#### COLORADO EXPRESS LANES: PROJECT MAP





#### **Growth in Total Lane Miles**\*\*





<sup>\*\*</sup> Does not include US 36 or I-25 Central which are operated and maintained by Plenary Roads Denver (concessionaire)

\*\*\* Including PRD Express Lanes, total will be 212 by 2022.

## Top 3 HPTE Express Lanes Operations Challenges

#### Top 3 HPTE Express Lanes Operations Challenges

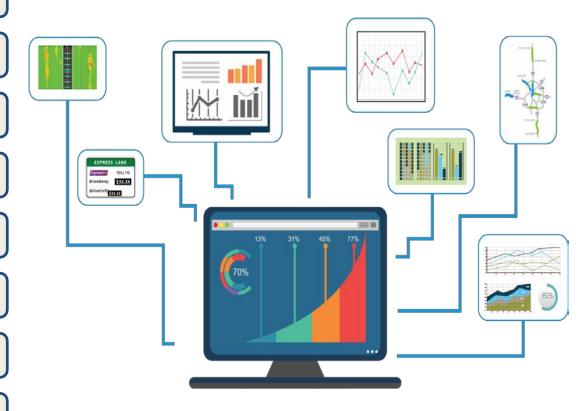
#### 1 Active Management of Express Lanes

2 Data and Reporting

3 Equipment Monitoring & Maintenance

#### 1- Active Toll Management: Real-Time Management

- Dynamic Tolling Management
- Incident Management / Toll Voiding
- Toll Equipment & Transaction Auditing
- Real-Time Traffic Condition Monitoring
- Toll Rate Setting & Adjustment
- Enforcement Management
- Toll Asset Management
- Tolling & ITS Equipment Monitoring



#### Top 3 HPTE Express Lanes Operations Challenges

1 Active Management of Express Lanes

#### 2 Data and Reporting

3 Equipment Monitoring & Maintenance

#### 2 - Data and Reporting

Data cloud management

Annual report for each corridor

Real-time dashboards

Ad hoc data requests







#### Top 3 HPTE Express Lanes Operations Challenges

1 Active Management of Express Lanes

2 Data and Reporting

3 Equipment Monitoring & Maintenance

#### 3 - Equipment Monitoring & Maintenance





#### **Express Lanes Peers Comparative Analysis**

State	Express Lane	Existing Lane Miles	Total Revenue	Express Lanes Operations Location	# Express Lanes Operations Staff	# Express Lane Maintenance Staff	# Staff Working on EL Related Tasks (Data, Reports, etc.)	Total Staff
GA	I-85 Express	16	\$ 18.0 M	1	6	1	1	8
	I-75 South	12	\$ 1.7 M	1	6	1	1	8
MN	I-35E	9	\$ 0.3 M	1	3	1	1	5
	I-35W	18	\$ 1.7 M	1	3	1.	1	5
	I-394	11	\$ 1.4 M	1	3	1	1	5
VA	I-66	9	\$ 25.0 M	1	3.5	3	2.5	9
	I-64	8.4	\$ 2.5 M	1	3.5	1	1.5	6
WA	SR 167	10	\$ 1.4 M	1	2	1	1	4
	I-405	17	\$ 16.4 M	1	2	1	1,	4

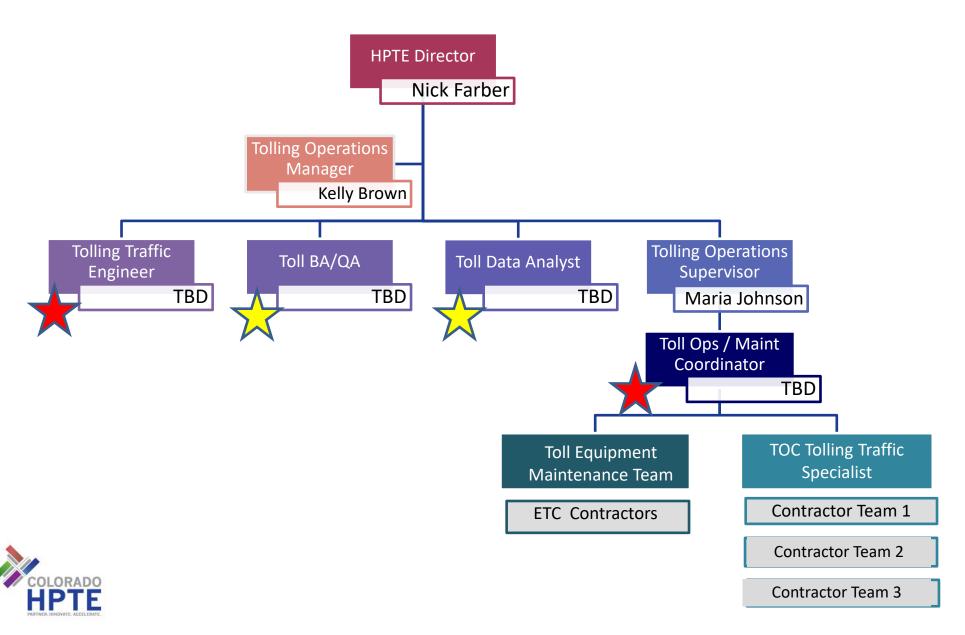
## HPTE Tolling Operations Support Staff Timetables

### HPTE Tolling Operations Support Staff Timetable Years 2018 - 2024

	2018	2019	2020	2021	2022	2023	2024
Total Support Staff Planned	3	5	9	9	15	15	18
Total support Staff Hired	1	2	6	TBD	TBD	TBD	TBD
Hired & Short-staffed &							
Express Lane # 1	I-25 Segment 2						
Express Lane # 2	EB PPSL						
Express Lane # 3			C470 Seg 1				
Express Lane # 4			I-25 Segment 3				
Express Lane # 5				WB PPSL	WB PPSL	WB PPSL	WB PPSL
Express Lane # 6					GAP	GAP	GAP
Express Lane # 7					I-25 Segment 7	I-25 Segment 7	I-25 Segment 7
Express Lane # 8						Central 70	Central 70
Express Lane # 9						I-25 Segment 6	I-25 Segment 6
Express Lane # 10							I-25 Segment 8

# HPTE Tolling Operations Org Chart and Job Descriptions

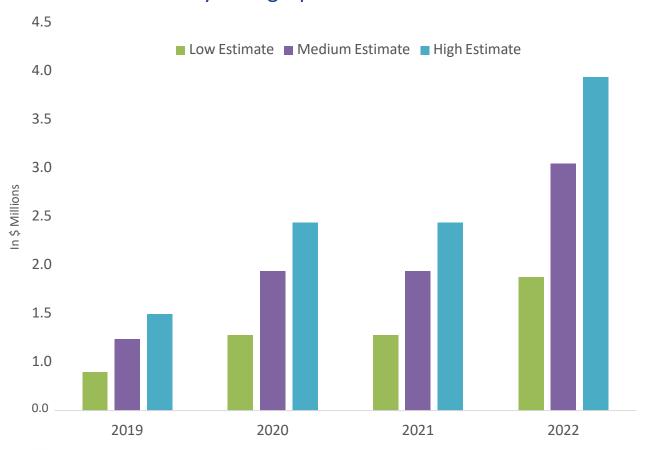
#### **HPTE Tolling Operations Division Org Chart**



## HPTE Tolling Operations Support Staff: Cost

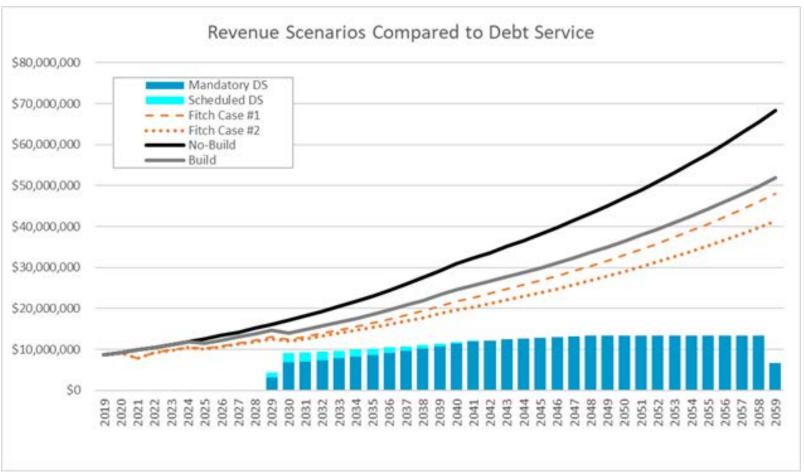
#### **Tolling Operations Division - Cost Estimates**

#### **Yearly Tolling Operations Cost Estimates**





#### **HPTE Toll Revenue Estimates**





# Questions